

Supervisory CBP Officer (Second Line)

DEPARTMENT OF HOMELAND SECURITY
Customs and Border Protection
Office of Field Operations

Hiring complete

Open & closing dates

🕒 06/12/2019 to 07/03/2019

Pay scale & grade

GS 13

Appointment type

Permanent

Service

Competitive

Salary

\$88,704 to \$115,313 per year

Work schedule

Full-Time

Locations

Anchorage, AK
Few vacancies

Mobile, AL
Few vacancies

Douglas, AZ
Few vacancies

Nogales, AZ
Few vacancies

Phoenix, AZ
Few vacancies

San Luis, AZ
Few vacancies

Calexico, CA
Few vacancies

Long Beach, CA
Few vacancies

Los Angeles, CA
Few vacancies

Otay, CA
Few vacancies

Port Hueneme, CA

Few vacancies

San Francisco, CA

Few vacancies

San Ysidro, CA

Few vacancies

Hartford, CT

Few vacancies

Wilmington, DE

Few vacancies

Fort Lauderdale, FL

Few vacancies

Miami, FL

Few vacancies

Orlando, FL

Few vacancies

Tampa, FL

Few vacancies

Atlanta, GA

Few vacancies

Savannah, GA

Few vacancies

Hagatna, GU

Few vacancies

Honolulu, HI

Few vacancies

Eastport, ID

Few vacancies

Chicago, IL

Few vacancies

Indianapolis, IN

Few vacancies

Hebron, KY

Few vacancies

Louisville, KY

Few vacancies

New Orleans, LA

Few vacancies

Boston, MA

Few vacancies

Baltimore, MD

Few vacancies

Bangor, ME

Few vacancies

Calais, ME

Few vacancies

Eastport, ME

Few vacancies

Fort Fairfield, ME

Few vacancies

Fort Kent, ME

Few vacancies

Houlton, ME

Few vacancies

Jackman, ME

Few vacancies

Lubec, ME

Few vacancies

Madawaska, ME

Few vacancies

Portland, ME

Few vacancies

Van Buren, ME

Few vacancies

Vanceboro, ME

Few vacancies

Detroit, MI

Few vacancies

Port Huron, MI

Few vacancies

Romulus, MI

Few vacancies

Sault Ste. Marie, MI

Few vacancies

International Falls, MN

Few vacancies

Minneapolis, MN

Few vacancies

Roosville, MT

Few vacancies

Sweet Grass, MT

Few vacancies

Charlotte, NC

Few vacancies

Pembina, ND

Few vacancies

Portal, ND

Few vacancies

Omaha, NE

Few vacancies

Newark, NJ

Few vacancies

Columbus, NM

Few vacancies

Santa Teresa, NM

Few vacancies

Las Vegas, NV

Few vacancies

Alexandria Bay, NY

Few vacancies

Buffalo, NY

Few vacancies

Champlain, NY

Few vacancies

Massena, NY

Few vacancies

Ogdensburg, NY

Few vacancies

Queens, NY

Few vacancies

Trout River, NY

Few vacancies

Columbus, OH

Few vacancies

Middleburg Heights, OH

Few vacancies

Erie, PA

Few vacancies

Philadelphia, PA

Few vacancies

Pittsburgh, PA

Few vacancies

Tinicum, PA

Few vacancies

San Juan, PR

Few vacancies

Providence, RI

Few vacancies

Charleston, SC

Few vacancies

Memphis, TN

Few vacancies

Brownsville, TX

Few vacancies

Dallas, TX

Few vacancies

Del Rio, TX

Few vacancies

Eagle Pass, TX

Few vacancies

El Paso, TX

Few vacancies

Hidalgo, TX

Few vacancies

Houston, TX

Few vacancies

Laredo, TX

Few vacancies

Presidio, TX

Few vacancies

Progreso, TX

Few vacancies

Rio Grande City, TX

Few vacancies

Roma, TX

Few vacancies

San Antonio, TX

Few vacancies

Alexandria, VA

Few vacancies

Dulles Airport, VA

Few vacancies

Norfolk, VA

Few vacancies

Sterling, VA

Few vacancies

Saint Thomas, VI

Few vacancies

Derby Line, VT

Few vacancies

Highgate Springs, VT

Few vacancies

Norton, VT

Few vacancies

Richford, VT

Few vacancies

Saint Albans, VT

Few vacancies

Williston, VT

Few vacancies

Blaine, WA

Few vacancies

Oroville, WA

Few vacancies

Seattle, WA

Few vacancies

Sumas, WA

Few vacancies

Relocation expenses reimbursed**Telework eligible**

No

Yes Relocation expenses may or may not be paid depending upon the budget of the specified location as well as whether or not the position and/or location are designated as hard-to-fill. Application decisions should not be based on whether relocation funding will be paid.

This job is open to



Internal to an agency

Current federal employees of this agency.

Clarification from the agency

Please read the announcement in its entirety. Failure to follow specific application instructions may result in an ineligible rating. For details regarding who can apply for this Job Opportunity Announcement please see the Summary section.

Announcement number

OFO-IMP-10517185-CAF

Control number

536382500

Duties

Summary

Applicants will only be considered for the Eligibilities for which they claim in the job questionnaire AND must provide the supporting documentation. Applicants will not be considered for Eligibilities for which they did not claim, regardless of the documentation submitted with the application.

Who May Apply (Eligibilities): Current U.S. Customs and Border Protection employees who are currently working in a permanent competitive service position.

Responsibilities

Joining the Customs and Border Protection Office of Field Operations will allow you to use your expertise to detect and prevent terrorists and instruments of terror from entering the U.S. Apply for this exciting opportunity to strengthen Homeland Security by performing law enforcement activities such as inspection, intelligence analysis, examination, and interpretation of laws and regulations.

This position starts at a salary of \$88,704.00 (GS-13, Step 1) to \$115,313.00 (GS-13, Step 10).

GS Salary: Visit [this link](#)

(<http://www.opm.gov/policy-data-oversight/pay-leave/salaries-wages>).

to view the locality pay tables by geographic area. If you do not see your geographic area listed, select the "Rest of United States" pay table.

COLA is authorized for certain locations and is calculated separately using the base salary table. Please see the following link for specific COLA Rates [here](#)

(<https://www.opm.gov/policy-data-oversight/pay-leave/pay-systems/nonforeign-areas/#url=COLA-Rates>).

In this second-line supervisory position you will become a key member of a team of Homeland Security professionals detecting and preventing terrorists and instruments of terror from entering the U.S. Typical work assignments include:

- Responding to and resolving technical and operational questions regarding functions or programs supervised.
- Providing guidance and training, communicating intelligence and enforcement information, and disseminating new procedures and policy changes.
- Planning and accomplishing assignments, projects, studies or investigations intended to explore and resolve major operations and law enforcement problems, or to develop, improve, or install new procedures.
- Directly supervising a team of subordinate supervisors and performing a full range of supervisory functions.

This announcement is for a 2nd Line Supervisory CBP Officer GS-13. We are no longer issuing certificates from the previous announcement (OFO-IMP-10216007-CAF); that announcement has been discontinued. You must re-apply to this current vacancy announcement to continue to receive consideration.

PLEASE NOTE: The minimum eligibility requirements for this position recently changed. Effective May 31, 2019, GS-12s and GS-13s that meet the time-in-grade and minimum OPM qualification requirements as stated in the announcement will now be eligible to apply for this position. Competitive applicants must still be rated as "best qualified" to be referred for the position.

Travel Required

Occasional travel - Overnight travel may be required on a regular and recurring basis.

Supervisory status

Yes

Promotion Potential

13

Job family (Series)

[1895 Customs And Border Protection](https://www.usajobs.gov/Search/Results?j=1895)

(<https://www.usajobs.gov/Search/Results?j=1895>)

Requirements

Conditions Of Employment

- You must be a U.S. Citizen to apply for this position
- Males born after 12/31/1959 must be registered with Selective Service
- You may be required to pass a background investigation and/or polygraph
- Upon appointment, you may be required to undergo random drug testing
- You must pass the CBP Officer Promotional Assessment (including In-basket)
- You will be required to carry a firearm and maintain firearm proficiency

Qualifications

Qualifications: You must meet all qualification requirements by June 11, 2020. Qualification claims will be subject to verification through a review of your work experience and/or education as provided in your resume, transcripts (as applicable), and responses to assessment questions. This verification could occur at any stage of the application process.

Experience: You qualify for the GS-13 grade level if you possess 1 year of specialized experience equivalent to at least the next lower grade level, performing duties such as:

- Supervising, planning, directing, coordinating, assigning and evaluating all work activities regarding the full range of inspection, intelligence analysis, examination, and law enforcement activities relating to the arrival and departure of persons, conveyances, and merchandise at Ports of Entry.
- Interpreting the laws and regulations of a broad range of Federal, state, and local agencies relating to the admissibility of people, cargo, and conveyances.
- Identifying potential terrorists and instruments of terror and performing layered enforcement activities relative to counter-terrorism.

- Preventing the entry of terrorists and instruments of terror, harmful pests and diseases, illegal drugs and contraband, and all illegal aliens and importations/exportations contrary to law and trade agreements from entering/exiting the United States.
- Evaluating employees' performance and conduct; resolving disciplinary actions; maintaining operating budgets; and promoting affirmative action goals.

Secondary CBPO Enhanced Retirement Requirement: The criterion is that knowledge, skill and ability in a position deemed to meet primary CBPO special retirement coverage is a **mandatory prerequisite** to satisfactorily perform the major duties and responsibilities of this job. In order to meet the requirements of this secondary CBP Officer position you must have permanently served in a primary CBP Officer Special Enhanced Retirement covered position, i.e. Customs Inspector, GS-1890, Immigration Inspector, GS-1816, Canine Enforcement Officer, GS-1801, or CBP Officer, GS-1895.

Note: If you currently serve in a permanent Secondary CBPO Enhanced Retirement covered position, you are exempt from this mandatory prerequisite.

Experience refers to paid and unpaid experience, including volunteer work done through National Service programs (e.g., Peace Corps, AmeriCorps) and other organizations (e.g., professional; philanthropic; religious; spiritual; community, student, social). Volunteer work helps build critical competencies, knowledge, and skills and can provide valuable training and experience that translates directly to paid employment. You will receive credit for all qualifying experience, including volunteer experience.

You must:

- Meet all qualification requirements, including education if applicable to this position, subject to verification at any stage of the application process; and
- Meet all applicable Time in Grade requirements (current federal employees must have served 52 weeks at the next lower grade or equivalent grade band in the federal service) by June 11, 2020.

The Office of Personnel Management (OPM) must authorize employment offers made to current or former political appointees. If you are currently, or have been within the last 5 years, a political Schedule A, Schedule C, Non-career SES or Presidential Appointee employee in the Executive Branch, you must disclose this information to the Human Resources Office.

Background Investigation: U.S. Customs and Border Protection (CBP) is a federal law enforcement agency that requires all applicants to undergo a thorough background investigation prior to employment in order to promote the agency's core values of vigilance, service to country, and integrity. During the screening and/or background investigation process, you will be asked questions regarding any felony criminal convictions or current felony charges, the use of illegal drugs (e.g., marijuana, cocaine, heroin, LSD, methamphetamines, ecstasy), and the use of non-prescribed controlled substances including any experimentation, possession, sale, receipt, manufacture, cultivation, production, transfer, shipping, trafficking, or distribution of controlled substances. For more information visit [this link](http://www.cbp.gov/careers/join-cbp/which-career/apply/background-investigation) (<http://www.cbp.gov/careers/join-cbp/which-career/apply/background-investigation>).

Polygraph Examination: The Supervisory CBP Officer (Second Line) position is a polygraph-required position. If you are not a current CBP employee in a law enforcement position, you may be required to take a polygraph exam and have favorable results in order to continue in the pre-employment process. Please see [Polygraph Examination](http://www.cbp.gov/careers/car/poly) (<http://www.cbp.gov/careers/car/poly>).

Polygraph Reciprocity: CBP may accept the results of a prior federal polygraph exam in lieu of a CBP polygraph exam. You will receive information to request reciprocity in your Background Investigation Package.

Polygraph Waiver: Certain veterans may be eligible to obtain a polygraph waiver. You will receive information to request a waiver in your Background Investigation Package.

Probationary Period: Current and former federal employees may be required to serve or complete a probationary period.

Agency Career Transition Assistance Program (CTAP) Eligibles: If you have never worked for the Federal Government, you are not CTAP eligible. Information about CTAP eligibility can be found [here](http://www.opm.gov/Reduction_In_Force/employee_resources/ctap/Employee-Guideline_CTAP.asp#3a) (http://www.opm.gov/Reduction_In_Force/employee_resources/ctap/Employee-Guideline_CTAP.asp#3a).

You must submit the supporting documents listed in the "Required Documents" section of this announcement. In addition, to be considered well qualified under CTAP, you must possess the knowledge, skills and abilities and/or competencies clearly exceeding the minimum requirements of the position. This will be measured by a score of 85 or higher.

If you are not a current GS-1895, and you are selected, you will have to meet the following medical/physical standards:

Physical and Medical Requirements: Because the duties of the position are of a strenuous nature and require a high degree of interaction and responsibility to the public, you must undergo and successfully pass our medical screening process. We will

schedule, provide and pay for the required basic medical examination. For more information, go to <https://www.cbp.gov/careers/frontline-careers/cbpo/app-proc> (<https://www.cbp.gov/careers/frontline-careers/cbpo/app-proc>).

Physical Fitness Requirement: You will be required to successfully pass the Pre-employment Fitness Test-1. Please see the [Pre-employment Fitness Test-1 Readiness Program](https://www.cbp.gov/sites/default/files/documents/CBPO_Pre-Employment_Fitness_Physical_Readiness_Program.pdf) (https://www.cbp.gov/sites/default/files/documents/CBPO_Pre-Employment_Fitness_Physical_Readiness_Program.pdf) for additional information. This is a 6 week program designed to assist you in achieving a level of physical fitness that will help you successfully pass the CBP fitness tests.

Firearms Requirement: You will be required to carry a firearm and maintain firearm proficiency. Any person who has been convicted of a misdemeanor crime of domestic violence cannot lawfully possess a firearm or ammunition. You will be required to certify whether you have ever been convicted of such an offense. False or fraudulent information is criminally punishable by fine or imprisonment.

Supervisory Probationary Period: You may be required to serve an 18 month probationary period upon appointment and complete a supervisory training course within 12 months of assignment.

Supervisory Training: All newly appointed, second level Supervisors (Managers) are required to complete mandatory Second Level Command Preparation (SLCP) training. The training will be scheduled by the Office of Training and Development within the first 90 days of appointment. The duration of the training will include four (4) weeks of in residence training in Harpers Ferry, WV. *Note: This training may be waived if previously completed.* All **first-time** appointed supervisors, selected for this position, who have never completed a supervisory probationary period are required to successfully complete the Essential Supervisory Skills (ESS) course during their supervisory probationary period. Failure to successfully complete the ESS course within the supervisory probationary period will result in the employee being removed from the position.

Education

This job does not have an education qualification requirement.

Additional information

Motor Vehicle Operation: You must possess a current valid State driver's license at the time of appointment.

Data Systems: You will be required to maintain access to all data systems necessary for duty execution.

Shift work: You will be required to perform work on a shift and rotational basis.

Overtime: You must be readily available to work overtime on a scheduled or unscheduled basis in excess of the 40-hour work week.

Rotation of Assignments/Duty Locations: Applicants may be required to rotate assignments and duty locations.

Basic Training: You may be required to attend approximately 18 weeks of training at the Federal Law Enforcement Academy (FLETC). Candidates selected for certain duty locations may receive an additional 6 weeks of Spanish language training.

Uniform: This position requires you to wear an officially-approved uniform while in a duty status.

Security Clearance: You may undergo a security clearance investigation and may be granted a Secret level or higher.

This position is not covered under the bargaining unit.

CBP uses E-Verify, an internet-based system, to confirm the eligibility of all newly hired employees to work in the United States. Learn more about [E-Verify](http://www.uscis.gov/e-verify) (<http://www.uscis.gov/e-verify>), including your rights and responsibilities.

Every individual receives a fair opportunity throughout the federal recruitment and hiring process. Learn more [here](http://hru.gov/Studio_Recruitment/tools/Mythbuster_on_Federal_Hiring_Policies.pdf) (http://hru.gov/Studio_Recruitment/tools/Mythbuster_on_Federal_Hiring_Policies.pdf).

Please view the video **"Protecting America 24/7"** (http://cbppapps.cbp.dhs.gov/fo/2011/protecting_america/pro_america.wmv) to learn more about CBP's Office of Field Operations.

Follow U.S. Customs and Border Protection on Twitter [@CustomsBorder](https://twitter.com/#!/customsborder) (<https://twitter.com/#!/customsborder>).

The Department of Homeland Security encourages persons with disabilities to apply, to include persons with intellectual, severe physical or psychiatric disabilities, as defined by 5 CFR § 213.3102(u), and/or Disabled Veterans with a compensable service-connected disability of 30 percent or more as defined by 5 CFR § 315.707. [Veterans](https://www.fedshirevets.gov/job-seekers/special-hiring-authorities/#content) (<https://www.fedshirevets.gov/job-seekers/special-hiring-authorities/#content>).

, [Peace Corps](https://www.peacecorps.gov/returned-volunteers/careers/noncompetitive-eligibility/)

(<https://www.peacecorps.gov/returned-volunteers/careers/noncompetitive-eligibility/>).

/VISTA volunteers

(<https://www.vistacampus.gov/after-vista/career>).

, and [persons with disabilities](http://www.opm.gov/policy-data-oversight/disability-employment/)

(<http://www.opm.gov/policy-data-oversight/disability-employment/>).

possess a wealth of unique talents, experiences, and competencies that can be invaluable to the DHS mission. If you are a member of one of these groups, you may not have to compete with the public for federal jobs. To determine your eligibility for non-competitive appointment and to understand the required documentation, click on the links above or contact the Servicing Human Resources Office listed at the bottom of this announcement.

Retirement Coverage: This position has been identified as a secondary position as provided under the enhanced retirement provision of Public Law 110-161 for Customs and Border Protection Officers. Please see

http://cbpnet.cbp.dhs.gov/xp/cbpnet/hrm/retirement/new_cbpo_retirement_coverage/cbp_faqs.xml

(http://cbpnet.cbp.dhs.gov/xp/cbpnet/hrm/retirement/new_cbpo_%20retirement_coverage/cbp_faqs.xml).

for requirements of secondary coverage. Information is also available by calling the CBPO Retirement Coverage toll-free hotline at 1-866-469-7359 or emailing questions to rabaservices@cbp.dhs.gov

(<mailto:rabaservices@cbp.dhs.gov>).

. If you are found qualified and eligible to occupy this position but do not meet the criteria to receive the enhanced retirement coverage, you will be covered under the FERS retirement system.

If going from a LEO Covered Position to a Secondary CBPO Enhanced Retirement Covered Position: Please be advised that when you enter on duty in this Secondary CBPO Enhanced retirement covered position you will no longer be covered under the Special Retirement System for Law Enforcement Officers, but will only be covered under the Federal Employees Retirement System (FERS).

How You Will Be Evaluated

Qualified U.S. Customs and Border Protection (CBP) candidates will be ranked on the basis of the scores received on your CBP Officer Promotional Assessment. Competitive applicants must have a valid test score when the announcement opens, otherwise we cannot consider you for this position. Alternate staffing (non-competitive) candidates need not have a current, valid test score. Alternate staffing (non-competitive) candidates include applicants who have permanently held a second line Supervisory/Managerial position or equivalent at the announced grade or higher. Your application record will remain in a pending status until after the announcement closes, at which time we will upload test scores. If you have completed the assessment questionnaire and have uploaded all required documents for this announcement, there is nothing further you need to do at this time.

We will review your resume and supporting documentation to ensure you meet the basic qualification requirements. The final determination will be based on all the information provided in your application package.

If you are best qualified, you may be referred to the hiring manager for consideration and may be called for an interview. To preview the job questionnaire, see <https://apply.usastaffing.gov/ViewQuestionnaire/10517185> (<https://apply.usastaffing.gov/ViewQuestionnaire/10517185>).

Knowledge, Skills, Abilities and Other Characteristics (KSAOs): Candidates who meet the minimum qualification requirements are required to possess certain Knowledge, Skills, Abilities, or Other Characteristics (KSAOs) to successfully perform the functions of this position. Candidates will be asked to demonstrate their attainment of these KSAOs in their resume. The KSAOs are:

- Ability to interpret a wide variety of laws, rules, regulations, and procedures concerning import-export of merchandise, cargo, or personal possessions to the U.S for processing and control of passengers, baggage, cargo, and carriers.
- Expert knowledge of law enforcement methods including interrogating, searching, seizing, arresting, and self-defense.
- Knowledge of principles and techniques of management to accomplish work through others.
- Knowledge and understanding of policies, principles, and objectives of EEO and special emphasis programs.

Background checks and security clearance

Security clearance

Drug test required

Secret[\(https://www.usajobs.gov/Help/faq/job-announcement/security-clearances/\)](https://www.usajobs.gov/Help/faq/job-announcement/security-clearances/)

Yes

Required Documents

- **Your resume:** A resume describing your job-related qualifications is required and will be used for the purpose of reviewing your qualifications and determining what training, if any, would be required when placed. A resume in English is required. It must contain your full legal name, address, phone number, complete work history including a detailed description of your duties, the dates you performed those duties (MM/DD/YY), your hours worked per week, job title, as well as series, grade, and salary (if applicable). NOTE: Resumes stored on USAJOBS will not automatically carry over to this announcement. You must upload your resume and any other applicable supporting documentation.
- **Your responses to the job questionnaire:** <https://apply.usastaffing.gov/ViewQuestionnaire/10517185>
(<https://apply.usastaffing.gov/ViewQuestionnaire/10517185>)
- **Are you a current or former federal employee?** ALL CURRENT AND FORMER FEDERAL EMPLOYEES MUST SUBMIT THE MOST RECENT COPY OF THEIR SF-50 (Notification of Personnel Action) showing competitive status: Tenure 1 or 2 in Block 24 and Position Occupied 1 in Block 34. Additionally, applicants should also submit a SF-50 reflecting the highest grade held on a permanent basis in the competitive service or the full performance level of your current position, whichever is higher, AND a SF-50 to support having met the time-in-grade requirement of having served 52 weeks at the grade level (or equivalent) below the grade level(s) for this position. Current CBP Employees are encouraged, but not required, to submit an SF-50(s) for CBP experience; however, additional SF-50(s) are required when using federal experience outside of CBP to receive credit towards the requirements above.
- **Are you claiming special priority selection rights under the Agency Career Transition Assistance Program (CTAP)?** You must submit a separation notice; your most recent SF-50 (noting your current position, grade level and duty location); a current (or last) performance rating of record of at least fully successful or equivalent; an agency certification that you cannot be placed after injury compensation has been terminated; an OPM notification that your disability annuity has been terminated; or a Military Department of National Guard Bureau notification that you are retired under 5 U.S.C. 8337(h) or 8456.
- **Veterans' preference points are not applicable to Merit Promotion announcements.**
- **Are you a current or former political Schedule A, Schedule C, Non-career SES or Presidential Appointee employee?** Submit a copy of your applicable SF-50, along with a statement that provides the following information regarding your most recent political appointment:
 - Position title
 - Type of appointment (Schedule A, Schedule C, Non-career SES, or Presidential Appointee)
 - Agency
 - Beginning and ending dates of appointment

Benefits

<https://www.dhs.gov/homeland-security-careers/benefits>

How to Apply

WHERE WILL POSITIONS BE FILLED UNDER THIS ANNOUNCEMENT? Positions filled under this announcement are in the U.S. Customs and Border Protection, Office of Field Operations. Positions are available throughout the United States. You will be asked to identify your duty location preferences in the on-line application process. In some cases, the duty stations may not have a vacancy during the life of this announcement. In addition, there may be occasions where applicants are referred for selection based upon working within a particular commuting area. The **local commuting area** is defined as the area surrounding the duty station by which people reasonably travel back and forth from home to work. If you are selected for and accept this position, once you enter on duty, you will no longer be referred for other locations under this announcement.

Geographic Location: You may select up to SEVEN locations where you would be willing to work.

Please upload your resume under "Resume" and any other applicable supporting documents mentioned above under the appropriate Document Type. If your Document Type is not listed, upload as "Other."

You may be asked to provide a copy of your recent performance appraisal and/or incentive awards. Consideration will be given to

performance appraisals and incentive awards as an indication of quality prior experience, no points will be assigned.

DHS offers competitive salaries and an attractive benefits package, including: health, dental, vision, life, and long-term care insurance; retirement plan; Thrift Savings Plan [similar to a 401(k)]; Flexible Spending Account; Employee Assistance Program; personal leave days; and paid federal holidays. Other benefits may include: flexible work schedules; telework; tuition reimbursement; transportation subsidies; uniform allowance; health and wellness programs; and fitness centers. DHS is committed to employee development and offers a variety of employee training and developmental opportunities. For more information visit [this link](#)

(<http://www.dhs.gov/homeland-security-careers/benefits>)

. Disabled veteran leave

(<http://www.opm.gov/news/releases/2016/08/newly-established-leave-policy-gives-disabled-veterans-more-time-to-address-medical-issues-1/>)

will be available to any Federal employee hired on or after November 5, 2016, who is a veteran with a service-connected disability rating of 30 percent or more.

Applying to this announcement certifies that you give permission for DHS to share your application with others in DHS for similar positions.

View [common definitions](#)

(http://www.dhs.gov/xabout/careers/gc_1303762131481.shtm)

of terms in this announcement.

WHEN IS THIS ANNOUNCEMENT OPEN AND WHAT IS THE LAST DATE TO APPLY FOR THIS POSITION? We are currently accepting applications from Wednesday, June 12, 2019 to Wednesday, July 3, 2019. You must apply on-line by 11:59 p.m. ET, Wednesday, July 3, 2019 to receive consideration under this announcement. Please refer to the "How to Apply" section for further guidance. You must meet the qualifications and eligibility by June 11, 2020 to be considered eligible under this announcement. Eligible applicants may be referred and selected at any time after the closing date. However, if selected, you will be promoted/reassigned only after you have met all job requirements such as qualifications and time-in-grade requirements. Employees who meet the qualifications and other job requirements (as explained in this announcement) by June 11, 2020, are encouraged to apply during the open period. If you do not apply by Wednesday, July 3, 2019, you WILL NOT have an opportunity to apply for this position and will not receive consideration for selection until the next open period.

To begin your online application, click "**Apply Online**" to create a USAJOBS account and follow the prompts or log in to your existing account. Your application packet must include a completed assessment questionnaire, a resume, and any applicable and/or required supporting documentation. Please see the "Required Documents" section below for additional information. All application materials, including transcripts, must be in English.

If you are unable to apply online or need to submit a document you do not have in electronic form, visit [this link](#)

(http://help.usastaffing.gov/Apply/index.php?title=Alternate_Application_Information)

for more information regarding an Alternate Application process.

Applications and supporting documentation will not be accepted by mail or email. The address below is for inquiries only. You may apply more than once, but the most recent application is the only one that will be used. **You must submit your resume, your online questionnaire, and any supporting documents by 11:59 PM Eastern Time on 07/03/2019.**

It is your responsibility to verify that any information entered or uploaded is received and is accurate. Human Resources will not modify or change any part of your application. Determining your eligibility and qualifications is dependent on the supporting documentation and information provided, which may impact your referral for further consideration. If a document is not legible, you will not be able to view it in your application and you must again upload it by the closing date.

Agency contact information

 CBP Hiring Center

Phone

[952-857-2932](tel:952-857-2932)
(<tel:952-857-2932>)

Email

cbphiring-applicantinquiry@cbp.dhs.gov
(<mailto:cbphiring-applicantinquiry@cbp.dhs.gov>)

Address

Office of Field Operations
CBP Hiring Center
5600 American Boulevard
Suite 700
Bloomington, MN 55437
US

[Learn more about this agency.](#)
[\(#agency-modal-trigger\)](#)

Customs & Border Protection (CBP): Securing America's Borders

The Department of Homeland Security (DHS) is calling on those who want to help protect American interests and secure our Nation. DHS Components work collectively to prevent terrorism; secure borders and our transportation systems; protect the President and other dignitaries; enforce and administer immigration laws; safeguard cyberspace; and ensure resilience to disasters. We achieve these vital missions through a diverse workforce spanning hundreds of occupations. Make an impact; join DHS.

Discover a challenging and rewarding career with U.S. Customs and Border Protection (CBP), the sole organization responsible for securing the nation's borders. At CBP, we:

- Secure and facilitate trade and travel while enforcing hundreds of U.S. regulations, including immigration and drug laws
- Screen passengers, vehicles, and shipments entering our country
- Seize illegal narcotics, vehicles, and agricultural products
- Prevent unauthorized entry into the country
- Rescue individuals who fall into dangerous conditions traversing our border

For more information about CBP's mission, activities, and careers see www.cbp.gov
[\(http://www.cbp.gov/\)](http://www.cbp.gov/)

Visit our careers page

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Next steps

The open period for this job opportunity announcement may be extended to allow for a sufficient applicant pool.

Once the job opportunity announcement has closed, we will assess your experience and training, identify the best qualified applicants, and refer those applications to the hiring manager for further consideration and interviews. You will be notified by email after each of these steps has been completed. Stay informed of changes to your application status by signing up for automatic email alerts with your [USAJOBS account](#)
<http://www.usajobs.gov/Applicant/ProfileDashboard/Home>

. If you are referred, you will receive a final notification of the disposition of the announcement. We expect to make a tentative job offer within 60 days after the close of the announcement. If you are selected, we may conduct a suitability/security background investigation.

Additional selections may be made beyond the total number of vacancies specified using this vacancy announcement. Further selections may also be made for additional organizational divisions and/or units within the duty location(s) listed above.

This announcement will be used until approximately June 11, 2020 to fill Supervisory CBP Officer (Second Line), GS-1895-13 positions.

If you receive a conditional offer of employment for this position, you will be required to complete an [Optional Form 306](#)
http://www.opm.gov/forms/pdf_fill/OF0306.pdf
 (Declaration for Federal Employment), and to sign and certify the accuracy of all information in your application, prior to entry on duty. False statements on any part of the application may result in withdrawal of offer of employment, dismissal after beginning work, fine, or imprisonment.

Any offers of employment made pursuant to this announcement will be consistent with all applicable authorities, including Presidential Memoranda, Executive Orders, interpretive U.S. Office of Management and Budget (OMB) and U.S. Office of Personnel Management (OPM) guidance, and Office of Management and Budget plans and policies concerning hiring. These authorities are subject to change.

Fair & Transparent

The Federal hiring process is setup to be fair and transparent. Please read the following guidance.

Equal Employment Opportunity Policy

The United States Government does not discriminate in employment on the basis of race, color, religion, sex (including pregnancy and gender identity), national origin, political affiliation, sexual orientation, marital status, disability, genetic information, age, membership in an employee organization, retaliation, parental status, military service, or other non-merit factor.

- [Equal Employment Opportunity \(EEO\) for federal employees & job applicants](https://www.eeoc.gov/federal/fed_employees/index.cfm)
(https://www.eeoc.gov/federal/fed_employees/index.cfm).

Reasonable Accommodation Policy

Federal agencies must provide reasonable accommodation to applicants with disabilities where appropriate. Applicants requiring reasonable accommodation for any part of the application process should follow the instructions in the job opportunity announcement. For any part of the remaining hiring process, applicants should contact the hiring agency directly. Determinations on requests for reasonable accommodation will be made on a case-by-case basis.

A reasonable accommodation is any change to a job, the work environment, or the way things are usually done that enables an individual with a disability to apply for a job, perform job duties or receive equal access to job benefits.

Under the Rehabilitation Act of 1973, federal agencies must provide reasonable accommodations when:

- An applicant with a disability needs an accommodation to have an equal opportunity to apply for a job.
- An employee with a disability needs an accommodation to perform the essential job duties or to gain access to the workplace.
- An employee with a disability needs an accommodation to receive equal access to benefits, such as details, training, and office-sponsored events.

You can request a reasonable accommodation at any time during the application or hiring process or while on the job. Requests are considered on a case-by-case basis.

Learn more about [disability employment and reasonable accommodations](https://www.opm.gov/policy-data-oversight/disability-employment/reasonable-accommodations/)
(<https://www.opm.gov/policy-data-oversight/disability-employment/reasonable-accommodations/>),
or [how to contact an agency](https://www.usajobs.gov/Help/how-to/application/agency/contact/).
(<https://www.usajobs.gov/Help/how-to/application/agency/contact/>).

Legal and regulatory guidance

[Financial suitability](https://www.usajobs.gov/Help/working-in-government/fair-and-transparent/financial-suitability/)
(<https://www.usajobs.gov/Help/working-in-government/fair-and-transparent/financial-suitability/>).

[Social security number request](https://www.usajobs.gov/Help/working-in-government/fair-and-transparent/social-security-number/)
(<https://www.usajobs.gov/Help/working-in-government/fair-and-transparent/social-security-number/>).

[Privacy Act](https://www.usajobs.gov/Help/working-in-government/fair-and-transparent/privacy-act/)
(<https://www.usajobs.gov/Help/working-in-government/fair-and-transparent/privacy-act/>).

[Signature & False statements](https://www.usajobs.gov/Help/working-in-government/fair-and-transparent/signature-false-statements/)
(<https://www.usajobs.gov/Help/working-in-government/fair-and-transparent/signature-false-statements/>).

[Selective Service](https://www.usajobs.gov/Help/working-in-government/fair-and-transparent/selective-service/)
(<https://www.usajobs.gov/Help/working-in-government/fair-and-transparent/selective-service/>).

[New employee probationary period](https://www.usajobs.gov/Help/working-in-government/fair-and-transparent/probationary-period/)
(<https://www.usajobs.gov/Help/working-in-government/fair-and-transparent/probationary-period/>).